

THE TOTAL PACKAGE



Dear Valued Customer,

I am writing with exciting news. Effective April 1, 2011, Joe Ragan's Coffee and Office Products will sell its packaging division to Arnold's Factory Supplies, Inc.

Arnold's Factory Supplies is a 78 year-old manufacturer and distributor of packaging materials representing the highest quality products and manufacturing engineered shipping containers.

During this transition, we've worked to ensure that doing business with us remains as seamless as possible. Therefore, we will be maintaining the very same contact and sales structure that has made us your choice for packaging solutions.

YOUR SALES REPRESENTATIVE IS STILL HERE AND READY TO SERVE YOU

When you call, you will be assisted by the same sales representative who's familiar with your needs and product history.

TO PLACE AN ORDER

Call the same number you have always called or, use our toll-free number **1-855-ARNOLDS**. We are ready to help and supply whatever you need.

TO REACH US BY FAX

Use the same number you have always used or, use our toll-free fax number **1-855-646-0905**. Your order or request will be addressed immediately.

NEED A SOLUTION?

Your outside sales representative will be there to assist. Contact them directly or call our office at **1-855-ARNOLDS** and we will have them contact you. Our representatives have the most experience in the industry and even more products to offer as we combine our products and services.

For your convenience, we have enclosed contact information for orders to be delivered after April 1, 2011. Please use this information for general contact, purchase order, and remittance. If you have any questions, we are always here to answer them at **1-855-ARNOLDS** or **sales@arnoldsfactory.com**.

Your Representative will contact you shortly to inform you of the exciting new products and services that will be available in the near future. In the meantime, if you have any questions or concerns you may always contact me directly via cell at **443-386-1355** or **marnold@arnoldsfactory.com**.

Thank you for your business. I look forward to meeting and working with you in the future.

Sincerely,

Mick Arnold
President and COO



Dear Valued Customer,

April 1, 2011 is quickly approaching. On this day, Arnold's Factory Supplies will complete its acquisition of the packaging division of Joe Ragan's Coffee and Office Products. Over the last 30 days, we have been hard at work putting the finishing touches on the infrastructure upgrades that will ensure you the highest level of service in the industry.

For 78 years Arnold's Factory Supplies has provided the mid-Atlantic with the highest quality packaging materials including manufacturing, distribution, and service. Here are some of the expanded capabilities you can look forward to:

- Wood container manufacturing
- Corrugated container manufacturing
- Foam die-cutting and fabrication
- Packaging tools and equipment
- Service and repair of tools and equipment

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