



THE HEARING AND SPEECH AGENCY

Improving Lives Through Communication

FACT SHEET

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| Organization | The Hearing and Speech Agency of Metropolitan Baltimore (HASA) |
| Status | Non-profit 501 (c) (3) |
| Founded | 1926 |
| Key Staff | Susan Glasgow, M.A., CCC-SLP, Executive Director Jill Berie, M.S., Educational Director, Gateway School Donna E. Roberts, Chief Financial Officer Helen N. Snyder, Director of Development Olga Polites, M.S. CCC-SLP, Clinical Director Marguerite Montgomery, Program Director/Centralized Interpreter Referral Service John Sloan, M.S., CCC-Fellow, Clinical Program Specialist |
| Location | Headquarters: 5900 Metro Drive Baltimore, Md. 21215 |
| Employees | HASA employs 89 full- and part-time employees as well as 150 contractual sign language and oral interpreters. |
| Mission | HASA is a private, non-profit organization dedicated to meeting the speech, language, and hearing needs of Maryland's children and adults. The agency is a direct service provider, an information resource center, and an advocate for people of all ages who are deaf, hard of hearing, or who have speech-language disabilities. |
| Services | HASA offers a number of comprehensive programs and individualized services, including Centralized Interpreter Referral Services, Clinical Services, and the Gateway School for children ages 3-12. HASA's state-of-the-art facility – The Harry and Jeanette Weinberg Building – encompasses classrooms, audiology testing booths, therapy suites, resource centers, and numerous other therapeutic amenities to improve lives through more effective communication. |
| Clients | Serving more than 4,000 clients and students annually, HASA works with people of all ages and income levels throughout Maryland, including the following counties: Anne Arundel County, Baltimore City, Baltimore County, Carroll County, Harford County, and Howard County. |

Service Statistics

| Centralized Interpreter Referral Services | 2003 | 2004 | 2005 |
|--|--------|--------|--------|
| Deaf Individuals Served | 1,593 | 2,337 | 2,416 |
| Hours of Interpreting Provided | 48,663 | 50,217 | 55,888 |
| Students of American Sign Language Classes | 157 | 79 | 94 |

Residences of clients: Anne Arundel County 4%; Baltimore City 11%; Baltimore County 22%; Carroll County 1%; Harford County 7%; Howard County 1%; Unknown 54%

| Gateway School | 2003 | 2004 | 2005 |
|----------------------------------|-------|-------|-------|
| Enrollment | 46 | 51 | 57 |
| Speech-Language Therapy Sessions | 6,340 | 7,830 | 9,020 |
| Occupational Therapy Sessions | 2,296 | 2,860 | 1,620 |
| Physical Therapy Sessions | 236 | 260 | 360 |
| Counseling Sessions | 410 | 545 | 580 |

Residence of students: Baltimore City 91%; Baltimore County 9%

| Clinical Services | 2003 | 2004 | 2005 |
|----------------------------------|-------|-------|-------|
| Clients Served | 1,346 | 1,864 | 1,989 |
| Audiology Evaluations/Fittings | 916 | 1,348 | 1,505 |
| Occupational Therapy Evaluations | | 10 | 26 |
| Occupational Therapy Sessions | 63 | 265 | 653 |
| Speech-Language Evaluations | 644 | 929 | 946 |
| Speech-Language Therapy Sessions | 4,686 | 7,778 | 8,392 |

Residences of clients: Anne Arundel County <1%; Baltimore City 66%; Baltimore County 25%; Carroll County <1%; Harford County 1%; Howard County 1%, Unknown 6%

Client ages: 0-3 years 576; 4-18 years 1,109; 19-59 years 211; 60+ years 183

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